

# REMOVALS - STORAGE SHIPPING - PACKING



# CARTERS

## REMOVALS & STORAGE



**CALL US: 01269-594084**

Email: [enquiries@walesremovals.co.uk](mailto:enquiries@walesremovals.co.uk)  
Website: [www.walesremovals.co.uk](http://www.walesremovals.co.uk)

# Packing MATERIALS



**Carters Removals can provide top quality packing materials to ensure your items stay safe and secure during the move**

## Top Quality Packing Materials

**Our supplies include a range of sturdy boxes, bubble wrap, packing tape, sofa covers, packing paper, and more.**

**Premium Quality:** Our cardboard boxes are made from the highest-quality materials to ensure durability and reliability. You can trust them to keep your belongings safe during the move.

**Various Sizes:** We offer a wide range of box sizes to accommodate all your items, from small items to larger appliances. No matter what you're packing, we have the right-sized box for you.

Contact us today for a free, no-obligation quote for packing materials, tailored to your specific needs and budget.

With our high-quality packing materials and expert team, your move will be a success from start to finish.







# ABOUT US



We are a family-run removal company based in South Wales, providing professional home removals and storage across the UK for 30 years. Part of AIM, Carters Removals have a strong reputation for offering a reliable and friendly service across South Wales and beyond.

Our staff are well trained and friendly, and will ensure your belongings are secure from door to door. Whether you're moving locally or across the country, we offer a range of services to fit your budget. We offer a free no obligation quote so you know exactly what to expect ahead of moving day.

Whether you're moving a few items or a whole house, we can offer packing or storage services in addition to reliable removals. We have years of dedicated removal experience, and will move special or fragile items with care and expertise.



*We are honoured to be awarded with the prestigious title of Wales Mover of the Year 2023*



# Virtual SURVEYS



We can conduct a survey of your property quickly and easy, using your mobile phone, tablet, or ipad, etc.

## What are the benefits in doing a virtual survey?

There are several benefits in doing a Video Survey – the main being that you the customer can do a survey in the comfort of your home wherever you are in the U.K.

There is no need for a representative to call at your home and it's environmentally friendly.

## What devices do I need to do a video call?

You will need a Smartphone (Android or Apple) with a camera function or a Tablet device with a camera function. We will explain how it works prior to setting up the video call with you.

## How does it work?

You may have to download an Application (App) on your Phone/Tablet in order for us to do the survey. This will depend on whether we use Google Meetings, Whatsapp, Facetime, Messenger, Zoom, etc.

## What is a virtual survey?

A virtual survey is a live face to face video call with a professional 'move estimator' using a smart-phone or tablet device – this will show us the contents and layout of your home to enable us to give you an accurate quotation for your move.



Google Meet



zoom



FaceTime



facebook  
Messenger



Visit our website at [www.WalesRemoval.co.uk](http://www.WalesRemoval.co.uk)  
to book a Video Survey and get a free quotation for your house  
move with Carters Removals



WhatsApp

# SURVEY

**Send a video to us on WhatsApp and then sit back and relax while we provide you with a FREE Quotation for your move**

**Step 1:** Take a video of your home, showing as much of the furniture as you can, including cupboards, closets and wardrobe contents for us to calculate the volume of items to move.

**Step 2:** Show your entire home, including outside at the front door, and where we can park our lorry. Also show the rear including doors, garden areas, outbuildings and garage where applicable.

**Step 3:** Highlight any items that require special handling or are of particular value including heavy or oversized items.

**Step 4:** Show us any access challenges, like stairs or elevators including doorways, hallways, and any potential obstacles.

Scan this QR CODE

to connect to our business page on WhatsApp



**Tip1:** Stand near the door of each room and record a slow, 360 degrees of the complete room in a continuous video throughout the house, rather than stopping and starting in each room.

**Tip2:** Speak your commentary clearly and naturally as if we were there in person and you were showing us around your home.

**Tip3:** Try to keep videos under 6 minutes to ensure WhatsApp will not cut them short. Otherwise, send more than 1 video if required.



# International REMOVALS



**Are you  
planning a  
move across Europe?**

**Look no further! Carters Removals is your premier choice for seamless and stress-free removals, connecting you to every corner of the continent.**

**Our expert team is here to make your international move a breeze, when you're relocating your home abroad.**

## **Home Removals:**

**Moving your household across borders has never been easier! We understand the unique challenges of European removals.**

**We provide comprehensive services, including packing, loading, transportation, and unloading. Our experienced professionals handle your belongings with the utmost care, ensuring they arrive at your new destination safe and sound.**



## **INTERNATIONAL REMOVALS**

**We can help and advise you with customs clearance procedures**

**Your Trusted Partner  
for Stress-Free  
European Removals!**

**We also specialise in 'Export Packing' if you're emigrating further afield.**

# Containerised STORAGE



**We  
can store  
single items or full  
household contents for short  
and long term rental periods.**

**We have large modern warehouse facilities  
and are able to meet all your storage requirements at  
very reasonable rates.**

## **Dry Secure Warehousing for Single Items or Whole House**

- **Containerised Storage**
- **Full Inventory Taken**
- **Full or Part Contents**
- **Free Standing Storage**
- **Comprehensive Insurance**
- **House Clearance**

### **SHORT TERM STORAGE**

**Short Term Storage - this could be for a few days whilst your house sale goes through or a few weeks to enable you to carry out essential repairs on your property. Contact us for a free quotation on your short term storage options.**

### **LONG TERM STORAGE**

**We also specialise in Long Term Storage solutions, taking care of your possessions in our secure warehouse facility. Contact us for a free quotation if you need to store items on a monthly basis or longer.**

- **Experienced Professionals:** Our skilled and friendly team has years of experience in the moving industry. We handle your belongings with care, ensuring they arrive safely at your new destination.

- **Comprehensive Services:** From packing and loading to transportation and unloading, we offer a full range of services tailored to your needs. You can trust us to manage every step of your move.

- **Timely and Reliable:** We understand the importance of punctuality. Count on us to arrive on time and deliver your belongings according to schedule.

- **Customer Satisfaction:** Our track record of satisfied customers speaks for itself. Your satisfaction is our priority, and we go the extra mile to exceed your expectations.



**Group Head Office:**  
Carters Removals  
& Storage  
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*Nick Carter*

Contact Us for a  
**FREE QUOTATION**



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